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18 UNITED STATES DISTRICT COURT

19 DISTRICT OF NEVADA

20 ORACLE USA, INC., a Colorado corporation;  
21 ORACLE AMERICA, INC., a Delaware  
corporation; and ORACLE INTERNATIONAL  
22 CORPORATION, a California corporation,

23 Plaintiffs,

24 v.

25 RIMINI STREET, INC., a Nevada corporation;  
AND SETH RAVIN, an individual,

26 Defendants.

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Case No. 2:10-cv-0106-LRH-PAL

**ORACLE'S MOTION TO RE-  
DESIGNATE RIMINI'S 2006-2011  
CUSTOMER LIST AS  
"CONFIDENTIAL INFORMATION"  
UNDER THE PROTECTIVE ORDER**

**PUBLIC REDACTED VERSION**

1 Plaintiffs Oracle USA, Inc., Oracle America, Inc., and Oracle International Corp.  
2 (collectively, “Oracle”) move to re-designate Undisputed Fact Paragraph 18 in the Parties’ Joint  
3 Pretrial order (Dkt. 523) – which contains Rimini Street, Inc. and Seth Ravin’s (“Rimini” or  
4 “Defendants”) 2006-2011 customer list – from “Highly Confidential Information – Attorneys  
5 Eyes Only” (“HC-AEO”) to “Confidential Information” under the protective order in this action.  
6 Dkt. 55.

7 **I. INTRODUCTION**

8 With less than a month before trial begins, Rimini is using the protective order to unduly  
9 prejudice Oracle’s trial preparations. The identities of Rimini’s 2006-2011 customers are a key  
10 foundational fact for nearly every issue to be decided at trial, and there is no question they will  
11 be disclosed or displayed to the jury. Pursuant to Local Rule 16-3, the parties have stipulated to  
12 the customers’ identities, the products on which they received service from Rimini, and their  
13 Rimini start dates – so those facts are already deemed established for trial. All of these  
14 customers are also Oracle software licensees and former Oracle support customers. Even though  
15 Rimini markets its customers’ identities to the world on its website for advertising purposes, in  
16 litigation Rimini has designated its 2006-2011 customer list – which is now four years old – as  
17 HC-AEO, meaning that their identities cannot be disclosed to Oracle witnesses in preparation for  
18 testimony at trial or cross-examination.

19 There is no basis for Rimini’s HC-AEO designation for this stale and barely confidential  
20 information except to handicap Oracle’s trial preparation. Rimini will not suffer any competitive  
21 harm from re-designating the 2006-2011 customer list as “Confidential Information.” Rimini  
22 has publicly disclosed a significant portion of the list through other means, and no pricing  
23 information or contractual terms are included in the paragraph of the Joint Pretrial Order that  
24 Oracle seeks to re-designate. Moreover, if this information is re-designated as “Confidential,”  
25 Oracle employees would only be able to review the list “for the purposes of this Action” and  
26 “only to the extent necessary, in preparation for . . . testimony in this Action” and not for

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28

1 independent business purposes (Dkt. 55 ¶ 9(b)-(c)), which provides Rimini any protection it  
2 needs against any claimed prejudice.

3 By contrast, Oracle trial witnesses are presently unable to adequately prepare for trial.  
4 Because Rimini's customers used to be Oracle's customers, they are included in numerous  
5 exhibits on both parties' exhibit lists. For Oracle documents that list numerous Oracle  
6 customers, Oracle's counsel is unable to tell the Oracle witness which customers went to Rimini  
7 and are at issue in this case. To avoid this undue prejudice, the Court should re-designate the list  
8 as "Confidential Information."

9 **II. RIMINI'S "HIGHLY CONFIDENTIAL – ATTORNEYS EYES  
10 ONLY" MATERIALS CANNOT BE DISCLOSED TO ORACLE'S  
TRIAL WITNESSES**

11 The protective order provides the parties with two avenues for protecting their sensitive  
12 business information: "Confidential Information" or HC-AEO. Material that can be designated  
13 as "Confidential Information" is broad, and includes "customer information, data and lists,"  
14 which is the very material Oracle seeks to re-designate. "Confidential Information" is defined  
15 as:

16 non-public information or matter related to: financial or business  
17 plans or projections; acquisition offers or expressions of interest;  
18 proposed strategic transactions or other business combinations;  
19 compensation plans; proprietary technical information and  
20 specifications; current or future business and marketing  
21 information, plans, and strategies; studies or analyses by internal or  
22 outside experts; *customer information, data or lists*; confidential  
financial data or results; tax data; confidential information  
regarding assets and liabilities; valuation analyses; competitive  
analyses; confidential personnel information; personal financial  
information; personal information subject to protection under  
California or Nevada law; or other commercially or personally  
sensitive or proprietary information.

23 Dkt. 55 ¶ 3 (emphasis added). "Confidential Information" can be disclosed to a receiving party's  
24 counsel, employees (for the purposes of this action), experts, and court staff. Dkt. 55 ¶ 9(a)-(e).

25 To obtain HC-AEO protection, materials must be:

26 extremely sensitive, highly confidential, non-public information,  
27 consisting either of trade secrets or other highly confidential  
28 documents related to current or future business plans, protocols or  
strategies, the disclosure of which to the Receiving Parties or non-

1                   parties (other than the Designating Party) would be likely to cause  
 2                   competitive or business injury to the Designating Party (other than  
 3                   injury to the Designating Party's position in this Action).

4                   Dkt. 55 ¶ 4. Materials *cannot* be designated as HC-AEO if they "are or become . . . a matter of  
 5                   public record or publicly available by law or otherwise." Dkt. 55 ¶ 4.

6                   HC-AEO materials can be disclosed only to a receiving party's outside counsel, certain  
 7                   designated in-house counsel, experts, court staff, and certain witnesses or deponents. Dkt. 55  
 8                   ¶ 10(a)-(g). They cannot be disclosed to a receiving party's employees, including anticipated  
 9                   trial witnesses, unless the witness has previously received or seen the material. Dkt. 55 ¶ 10(d).

10                  **III. RIMINI'S 2006-2011 CUSTOMER LIST SHOULD BE RE-  
                      DESIGNATED AS "CONFIDENTIAL INFORMATION"**

11                  Rimini's designation of its 2006-2011 customer list as HC-AEO is a straightforward  
 12                  violation of the protective order. The order identifies "customer information, data or lists" as  
 13                  material that can be designated "Confidential," *not* HC-AEO. Nothing in the definition of HC-  
 14                  AEO material even arguably covers a customer list that is *four years* out of date.

15                  Rimini's maintaining its HC-AEO designation of its customer list unduly prejudices  
 16                  Oracle's trial preparation efforts. The identity of Rimini's 2006-2011 customers and their  
 17                  reasons for purchasing infringing support from Rimini are key issues to both parties' damages  
 18                  claims. *See, e.g.*, Dkt. 523 (Pretrial Order) at 6 (Rimini claiming that "there is no causal link  
 19                  between any infringement by Rimini and clients choosing to switch from Oracle support to  
 20                  Rimini support"). The customers are mentioned on numerous documents on both parties' exhibit  
 21                  lists. *E.g.*, Dkt. 647, Exs. 14 (DTX 154), 15 (DTX 290), 17 (DTX 293).<sup>1</sup> Indeed, at one time,  
 22                  every customer on Rimini's 2006-2011 list was a customer of both parties: as a Rimini support  
 23                  customer, and as an Oracle licensee and former support customer. *See* Dkt. 523 (Pretrial Order)  
 24                  Undisputed Facts ¶¶ 15-16. There is no question that the customers' identities will be revealed at  
 25                  trial; the only question is when.<sup>2</sup>

26                  <sup>1</sup> Portions of certain of these exhibits are subject to the parties' motions in limine.

27                  <sup>2</sup> Rimini can ask that the courtroom be sealed if it can prove there are compelling reasons to do  
 28                  so. *Selling Source, LLC v. Red River Ventures, LLC*, 2:09-CV-01491-JCM, 2011 WL 1630338,  
 29                  at \*4 (D. Nev. Apr. 29, 2011) (citing *Pintos v. Pac. Creditors Ass'n*, 565 F.3d 1106, 1115 n.4

1 Rimini's current designation allows *only* Rimini witnesses to prepare to testify about  
 2 relevant customers in this case. When reviewing potential trial exhibits with potential trial  
 3 witnesses – documents that the witness would have seen in the normal course of business –  
 4 Oracle's counsel is unable to identify for them which customers are at issue in the case, and  
 5 about which they might testify or be cross-examined. *See, e.g.*, Dkt. 647, Ex. 14 (DTX 154).  
 6 There is nothing Oracle's counsel or experts can do to bridge this gap. Oracle is thus unduly  
 7 prejudiced by being left to prepare with one hand tied behind its back, and the list should be re-  
 8 designated as a result. *Cf. Intel Corp. v. VIA Techs., Inc.*, 198 F.R.D. 525, 528 (N.D. Cal. 2000)  
 9 (actual prejudice justifying modification to protective order where prejudice is not simply an  
 10 “increase the difficulty in managing the litigation”); Dkt. 592 at 2 (citing same).

11 Re-designation is also appropriate because Rimini's 2006-2011 list does not warrant HC-  
 12 AEO protection at all. As noted above, it does not qualify as HC-AEO under the plain language  
 13 of the protective order. Further, as a factual matter, Rimini proudly markets the identity of a  
 14 significant number of its customers on various pages on its website, including the services they  
 15 purchase from Rimini. *See Declaration of Nitin Jindal In Support of Oracle's Motion to Re-*  
 16 *Designate Rimini's 2006-2011 Customer List and Unopposed Motion For Order Shortening*  
 17 *Time (“Jindal Dec.”), Ex. 1 (<http://www.riministreet.com/clients> ), Ex. 2*  
 18 *(<http://www.riministreet.com/clients/industries>), Ex. 3 (<http://www.riministreet.com/client-success-stories>)*. Rimini has marketed the identities of its customers since their inception. And  
 20 many of Rimini's 2006-2011 customers have since left Rimini, leaving Rimini with no  
 21 competitive interest in shielding their identity. *E.g.*, Dkt. 602 at 5:6-9 (describing how Oracle's  
 22 damages expert accounted for customers that left Rimini and returned to Oracle). Nonetheless,  
 23 in the parties' Joint Pretrial Order, Rimini moved to seal its 2006-2011 list of PeopleSoft, J.D.  
 24 Edwards, and Siebel customers, even though many of the same customers on the list are also

25 \_\_\_\_\_  
 26 (9th Cir. 2009)). However, as described below, Rimini's HC-AEO designation is inappropriate  
 27 and thus Rimini is unlikely to meet the high standard for closing the courtroom when customer  
 28 identities are disclosed. Moreover, even if the courtroom is sealed when these facts are revealed,  
 Oracle witnesses would still learn their identities when Rimini's counsel asked them questions  
 about the customers' experiences with Oracle.

1 listed on Rimini's website. *Compare* Dkt. 523, Undisputed Fact ¶ 18 with Jindal Decl., Ex. 2.

2 Rimini cannot claim any harm from re-designation of the 2006-2011 customer list as  
3 "Confidential Information." Rimini has already publicly disclosed the identities of a significant  
4 number of its customers. The only additional information that Oracle's motion would allow  
5 Oracle trial witnesses to know is (1) the identities of Rimini's 2006-2011 customers not already  
6 disclosed on Rimini's website or through other public sources, and (2) the product line Rimini  
7 supports each customer on (PeopleSoft, J.D. Edwards or Siebel) and the start date of Rimini's  
8 support for each customer. The 2006-2011 customer list is old and includes many customer who  
9 are no longer at Rimini. The list does not include commercially sensitive information, such as  
10 service prices or contractual terms.

11 When the parties met and conferred prior to Oracle's bringing this motion, [REDACTED]

12 [REDACTED]

13 [REDACTED]

14 [REDACTED]

15 [REDACTED]

16 [REDACTED]

17 [REDACTED] *Id.* However, based on the customer contracts Rimini produced in  
18 discovery, that argument has no merit. As an initial matter, [REDACTED]

19 [REDACTED]

20 [REDACTED]

21 [REDACTED]

22 [REDACTED] *E.g., id.*, Ex. 6 (PTX 2547) ¶ 8(e). For  
23 those customers, the relationship is not confidential *at all*. [REDACTED]

24 [REDACTED]

25 [REDACTED]

26 [REDACTED] has nothing to do with whether the customer relationship is "Confidential" as  
27 opposed to HC-AEO under the protective order, as both designations keep the information

28

1 confidential.

2 Further, [REDACTED]

3 [REDACTED]

4 [REDACTED]

5 [REDACTED]” Jindal Decl., Ex. 6 (PTX 2547) ¶¶ 8(d) & 8(a), Ex. 7 (PTX 2502)  
6 ¶ 9.4(D). [REDACTED]

7 [REDACTED] *id.*, Ex. 6 (PTX 2547) ¶ 8(d), Ex.  
8 7 (PTX2502) ¶ 9.4(D), which of course the Court has already entered in this case. Indeed,  
9 Oracle’s motion seeks to have Rimini’s 2006-2011 customer list treated as “Confidential” *under*  
10 *the terms of that protective order*. Thus, there is no tension between Oracle’s motion and the  
11 confidentiality provisions in Rimini’s customer contracts.

12 Regardless, Rimini cannot trump the protective order – which states that customer lists  
13 fall within the category of “Confidential” information – by entering into agreements with its  
14 customers. The protective order is an order of the Court, and the parties are required to comply  
15 with it. Rimini is not at liberty to make private contractual promises not to disclose discoverable  
16 information to Oracle; that violates the protective order, which sets forth the standards that  
17 determine what information Oracle’s witnesses can be shown. Further, Oracle should not be  
18 prejudiced from vindicating its rights at trial because of how Rimini drafted agreements with its  
19 customers, which is obviously outside of Oracle’s control. Moreover, whatever the basis for  
20 Rimini’s agreements with its customers, the identities of Rimini’s customers will still remain  
21 protected. As “Confidential Information,” they can only be disclosed to Oracle employees *in*  
22 *preparation for their testimony* and to assist with this case – and not to be used for Oracle’s  
23 business purposes independent of litigation.

24 Finally, Oracle’s request is distinguishable from Ravin’s prior attempt to modify the  
25 protective order so that he could review Oracle’s HC-AEO material. Dkt. 539. Unlike Ravin’s  
26 broad motion – which sought access to every HC-AEO document on Oracle’s trial exhibit list –  
27 Oracle’s request is narrow and targeted at a specific set of information that is necessary for  
28

1 Oracle witnesses to testify about their own knowledge and Oracle's own documents. Dkt. 592 at  
2 3 (order denying Ravin's request). The customer identities at issue are described in documents  
3 that Oracle witnesses see in the normal course of their business. *Id.* There is no sensitive  
4 information in the list that has not largely been disclosed publicly already. *Id.* Further, because  
5 the parties stipulated to the customer list of the Joint Pretrial Order, it is already part of the trial  
6 record because it is considered an undisputed fact under Local Rule 16-3.

7 **IV. CONCLUSION**

8 For the reasons stated above, the Court should grant Oracle's motion and re-designate  
9 Rimini's 2006-2011 customer list, as provided as Undisputed Fact Paragraph 18 in the Parties'  
10 Joint Pretrial order (Dkt. 523), from HC-AEO to "Confidential Information" under the protective  
11 order in this action.

12 DATED: August 19, 2015

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14 Morgan, Lewis & Bockius LLP

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